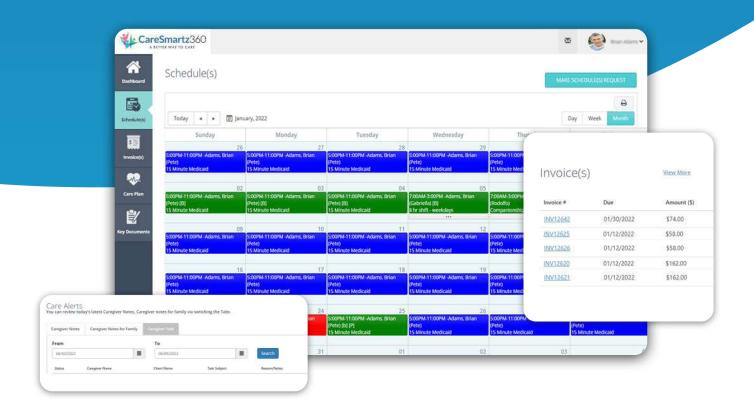
# Client and Family Portal

A free, secure, and dedicated family portal that keeps everyone informed.





### One Dashboard for a Quick View

Family Portal helps clients and their family members to quickly view information about care schedules, invoices, care plans, and any vital communication from your home care agency. It's flexible enough to be accessed from anywhere, at any time, and on any device!



#### Track Schedules & Care Plans

Keep all parties informed about daily, weekly, and monthly schedules while reviewing important visit information such as caregiver details, care notes, ADLs, care plans, etc.



#### **Real-Time Monitoring of Tasks**

Users can view and monitor completed care logs as well as current shifts in real-time, including the caregiver's task updates and voice notes.



#### **View Billing History**

Empower clients and their families to make quick payments from the dashboard, view how much they are spending on caregiving services, and see their payment status'.



#### **Provide Caregiver Feedback**

The family portal allows clients and their families to confirm visits using signatures, communicate easily and provide feedback on caregiver visits and service quality.



#### Inform Changing Care Needs

Reduce unnecessary phone calls and instead empower clients & their families to use the portal to notify the agency of any changes in their requirements or any updated documents.



#### **Secure Family Portal**

We take your data and its security very seriously. Our client and family portal is HIPAA compliant, ensuring the safety and security of your data.

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I love how the software is designed for one to access it from anywhere. It is very compatible with tablets, computers, and smartphones. I thoroughly enjoy how the clock-in/clock-out system and the client portal improve caregivers' and clients' experiences, respectively.

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Ashlee Lafavor
Owner, Acare Provider Services

## #1 Home care management software to transform the way you provide care.















- Fully open & free API for interoperability
- Quick & easy data migration
- Microsoft-backed 360° data security
- World-class user interface
- Award-winning support; <2 min response time