

# Client and Family Portal

A free, secure, and dedicated family portal that keeps everyone informed.

**CareSmartz360**  
A BETTER WAY TO CARE

Dashboard  
Schedule(s)  
Invoice(s)  
Care Plan  
Key Documents

Schedule(s)  
Today January, 2022  
Day Week Month

MAKE SCHEDULE(S) REQUEST

Invoice #	Due	Amount (\$)
<a href="#">INV12642</a>	01/30/2022	\$74.00
<a href="#">INV12625</a>	01/12/2022	\$58.00
<a href="#">INV12626</a>	01/12/2022	\$58.00
<a href="#">INV12620</a>	01/12/2022	\$162.00
<a href="#">INV12621</a>	01/12/2022	\$162.00

Care Alerts  
You can review today's latest Caregiver Notes, Caregiver notes for Family via switching the Tabs.

Caregiver Notes Caregiver Notes for Family Caregiver Task

From: 06/02/2022 To: 06/09/2022 Search

Status	Caregiver Name	Client Name	Task Subject	Reason/Note
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# One Dashboard for a Quick View

Family Portal helps clients and their family members to quickly view information about care schedules, invoices, care plans, and any vital communication from your home care agency. It's flexible enough to be accessed from anywhere, at any time, and on any device!



## Track Schedules & Care Plans

Keep all parties informed about daily, weekly, and monthly schedules while reviewing important visit information such as caregiver details, care notes, ADLs, care plans, etc.



## Real-Time Monitoring of Tasks

Users can view and monitor completed care logs as well as current shifts in real-time, including the caregiver's task updates and voice notes.



## View Billing History

Empower clients and their families to make quick payments from the dashboard, view how much they are spending on caregiving services, and see their payment status'.



## Provide Caregiver Feedback

The family portal allows clients and their families to confirm visits using signatures, communicate easily and provide feedback on caregiver visits and service quality.



## Inform Changing Care Needs

Reduce unnecessary phone calls and instead empower clients & their families to use the portal to notify the agency of any changes in their requirements or any updated documents.



## Secure Family Portal

We take your data and its security very seriously. Our client and family portal is HIPAA compliant, ensuring the safety and security of your data.



I love how the software is designed for one to access it from anywhere. It is very compatible with tablets, computers, and smartphones. I thoroughly enjoy how the clock-in/clock-out system and the client portal improve caregivers' and clients' experiences, respectively.



Ashlee Lafavor  
Owner, Acare Provider Services

## #1 Home care management software to transform the way you provide care.



## WHY CareSmartz360?

- Fully open & free API for interoperability
- Quick & easy data migration
- World-class user interface
- Award-winning support; <2 min response time