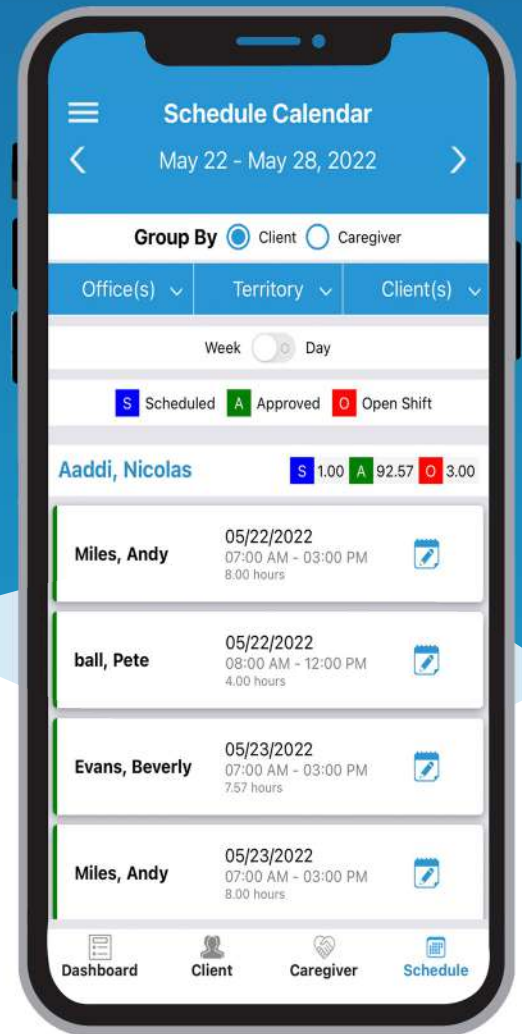


# Agency App for On-Call Coordinators



## Transforming the Way Your Home Care Business Works

Client requirements and caregiver schedules are not a 9 am - 5 pm operation, we work 24x7. It is mission critical for home care agency staff to have tools that allow them to manage operations from anywhere, at any time. CareSmartz360's Agency App is here to help!

It is available for both Android and iOS, offering the following benefits:

- ✓ Increased service levels for caregivers, clients, and their families.
- ✓ Faster intake results and increased referral source inquiries.
- ✓ Resolve client issues and work faster and more efficiently.
- ✓ Attract and retain the best staff by ensuring a better work/life balance.
- ✓ Minimize staff workload outside of traditional office hours.

# Run your Home Care Agency From the Palm of Your Hand

The feature-rich CareSmartz360 app enables home care office staff to control operations, manage caregivers, monitor visits, improve communication and enhance the quality of care all from one place.

## Best All-In-One App to Stay Productive on the Go

Your agency staff will be able to increase productivity by organizing and synchronizing daily activities from anywhere, anytime, while concentrating more on client satisfaction. Below are a few more unique advantages and features that the app offers:



### More Control

Empower your office staff to manage, monitor, and resolve care issues in real-time.



### Real-Time Communication

Send or receive alerts via email, phone, notifications, and text messages.



### Easy Information Access

A single location for office staff to access detailed information about all clients & caregivers.



### Streamline Client Management

Readily manage client inquiries & intakes, changing requirements, and family communications.



### Easy Calendar View

Color-coded calendar to give your staff the ability to schedule and track visits in real-time.



### Electronic Visit Verification

Agency staff can easily monitor & edit visit data from within the app.



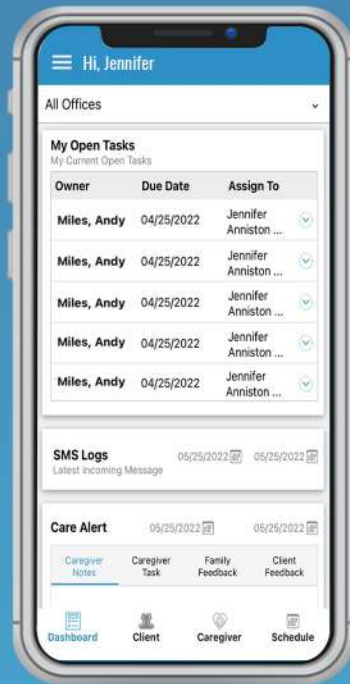
### Simplify Caregiver Management

Easily view & manage caregiver information, schedule updates & unavailability.



### Effortless Usability

Even non-tech-savvy users can navigate the agency app smoothly.





The Agency App is a game-changer for tracking clock in & clock out and looking into schedules in real-time.



Juli Wall  
 Owner  
 Morning Glory Home Care

## #1 Home care management software to transform the way you provide care.



## WHY CareSmartz360?

- Fully open & free API for interoperability
- Quick & easy data migration
- World-class user interface
- Award-winning support; <2 min response time